Job Title: Bike Mechanic

Job Type: Full or Part-Time, 20 – 40 hours/week.

Compensation: \$16 - \$18/hour, health benefits available to full-time employees.

Application Deadline:

Requirements:

Must be a licensed driver.

Must be able to lift 50 lbs.

Red Bike is looking for Bike Mechanics to help with maintenance of the Red Bike fleet, including in-shop repairs of both e-bikes and classic bikes, field inspections and repairs of the bike fleet, and limited inperson customer service. Ideal candidates will be highly motivated, team oriented, friendly individuals with above average problem-solving skills, manual dexterity, and understanding of basic mechanical systems. Full and part-time positions are available based on the applicant's qualifications, availability, and desired schedule. Bike Mechanics will work closely with the Fleet Manager and will report to the Operations Manager.

Red Bike is the Cincy region's non-profit station-based bike share system. We are a small, local team connecting people to places and each other by providing a low-cost, green transportation option. We partner with communities to improve lives through bikes. We're working toward a more just and joyful transportation network by changing how people move. We are currently a system of 800 bikes and 72 stations.

BIPOC and multilingual individuals are strongly encouraged to apply.

Red Bike is an Equal Opportunity Employer and a drug-free workplace.

Training on system technology and bicycles will be provided.

Primary Responsibilities:

- Maintain bicycle operations including bike repairs and new bike builds.
- Close coordination with Fleet Manager and Operations Manager to ensure workflow and efficiency.
- Inspect and repair bikes in the field to ensure continued safe operability, returning any bikes to the shop which may need larger repairs.
- Interact with customers as a public face of Red Bike, always ensuring positive experiences.

Day to Day Responsibilities:

- Repair e-bikes and classic bicycles.
- Build new e-bikes when necessary.
- Inspect and evaluate bicycles for safety, functionality, and cleanliness.
- Use technology to record all maintenance issues and repairs performed.
- Identify bicycles in need of repair and return them to the shop facility.
- Safely operate and maintain system vehicles.

- Attend and help promote Red Bike at events.

Position Requirements:

- Strong interpersonal and relationship building skills.
- Problem solving and critical thinking skills.
- Team oriented and focused on continuous improvement.
- Ability to understand technical aspects of the software and hardware capabilities and needs of a bike share system.
- Valid driver's license and good driving record.
- Mechanical and/or electrical background.
- Skills with hand tools, power tools, general maintenance and repair.
- Self-motivated and able to deal with and meet changing deadlines.
- Comfortable in a fast-paced warehouse/shop environment.
- Comfortable riding a bicycle in city traffic is a plus.
- Ability to lift 50+ lbs. repeatedly.
- Stoop, bend, and stand for long periods of time.
- Manual dexterity and attention to detail.