

Welcome to

# REDBIKE B



## The How-to-Ride Guide



### Notes

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### Hey, Rider!

We're incredibly happy to welcome you to the Red Bike family. You are a part of something big: a community of riders, partners, and sponsors helping to shape Cincinnati's healthy transportation options.

As a resource for our new users, we have put together this guide to help you have the best ride possible. This is everything you need to know about checking out a Red Bike and riding safely around town!

We're here to help you celebrate bike joy and have a good time! Above all, **Red Bike strives to create a just and joyful transportation network and change how people move.** Thanks for being part of it.

Happy Riding,  
The Red Bike Team

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### Sign Up

Before you ride, get your user account all set up on the BCycle mobile app. Once downloaded, provide an email address and select a pass option. Red Bike offers **Daily**, **Monthly**, **Annual**, and **GO** pass options.



Trouble with your bike or trip?  
**The Red Bike Team is always here to help.**

Report any issues by calling **513-621-2453**

or texting **513-441-0862**

or emailing [support@cincyredbike.org](mailto:support@cincyredbike.org)

**RBTip**

If you receive Medicaid or SNAP benefits, you likely qualify for a \$5 Red Bike GO pass. Want to sign up in person? Visit Red Bike HQ on a Tuesday or Thursday, at 600 Central Ave. Learn more at <https://www.cincyredbike.org/gopass/>



Be sure to check out **@cincyredbike** on social media for more tips and Red Bike updates.

## End Your Ride

It's as easy as choosing an empty dock and rolling in your Red Bike until it clicks!



You will receive a text and a notification on the BCycle app that your bike has been successfully returned.

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## Check Out a Bike

Now that you have your pass, you can check out a Red Bike at any station across the Cincy region. Each bike can be checked out for up to 2 hours, so make sure to watch the clock as you ride to avoid extra fees!

There are 3 ways to check out a Red Bike, and you are free to choose the way that works best for you.

- 1 Use the **BCycle App**
- 2 Use your **Red Bike Member Card**
- 3 Use the **Station Kiosk**

The next few pages explain more on each.



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## Tips for Riding

Cyclists in Cincinnati and Northern Kentucky share the road and follow the same road laws as cars. It's important to be aware of your surroundings at all times on a Red Bike, and remember these rules and tips as you're riding.

### SIGNALING

Always indicate when you're turning, changing lanes, or stopping.



Turning Left

Stopping

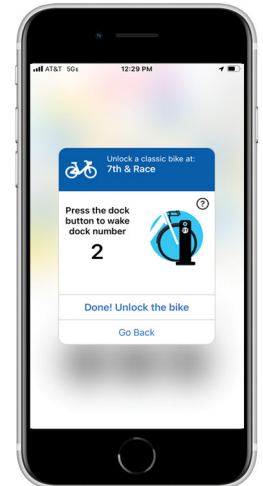
Turning Right  
(traditional)

Turning Right

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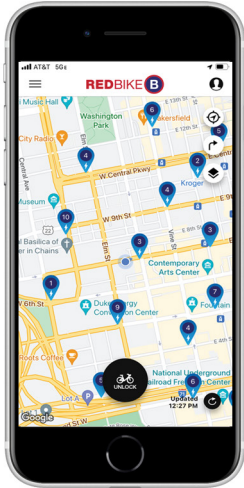
Press the silver button on the dock of the bike you want to unlock.



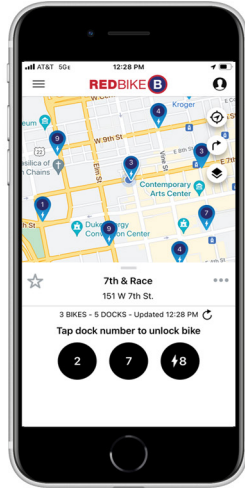
Tap **Unlock Bike**. You will hear a click, meaning the bike has unlocked from the dock. Wheel out your bike and get riding!

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**CHECK OUT A BIKE**  
**On the App**



In the BCycle app, make sure you're viewing the Map screen.  
**Select your Station.**



**Select the Dock Number** of the bike you want. The lightning bolts next to some numbers indicates an electric-assist bike.

**STAY ON THE STREETS**

Ride on the road and stay cognizant of your surroundings. Stay in the right lane on the road until you need to make a left-hand turn.



**LOOK OUT FOR STREET-CAR TRACKS**

The street car tracks have taken down the best of cyclists in Cincinnati, as it is very easy for your wheel to get caught in the deep groove! If you must ride across the street car tracks, do so perpendicularly.

**CHECK OUT A BIKE**  
**With a Member Card**

Monthly, Annual, and GO Pass users are provided with a physical Member Card that can be used at any Red Bike station.



**Tap the silver button** on the right side of the dock.



**Insert the loose end of the cable into the lock cylinder** on the basket.



**Tap the silver button** on the right side of the dock.



When the lock is engaged, you can **pull out the key** on the opposite end.

Be sure to take the key with you as you run your errand. When you are ready to unlock the bike, simply re-insert the key and twist!

## Use the Bike Cable Lock

If you'd like to make a quick stop at a friend's place or a store mid-ride, be sure to properly lock up your bike. All Red Bikes have a cable lock attached to the front basket.

Find a secure, stationary item to wrap the cable lock around. Bike racks, utility polls, and trees are great options!



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Red Bike uses two station styles: Classic Stations & 3.0 Stations. The unlocking process is similar for each.



**Hold your card** over the text sticker.



After a moment, the **green** bicycle icon will light up and the dock will beep. Your bike is now unlocked.



**Hold your card** over the button.



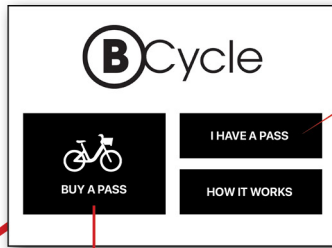
After a moment, the button will turn **green** and the dock will beep. Your bike is now unlocked.

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## CHECK OUT A BIKE

# At a Kiosk

If you are at a Classic Station, you can check out a bike using the touch screen on the kiosk. To begin, tap the screen with your finger to wake it up.

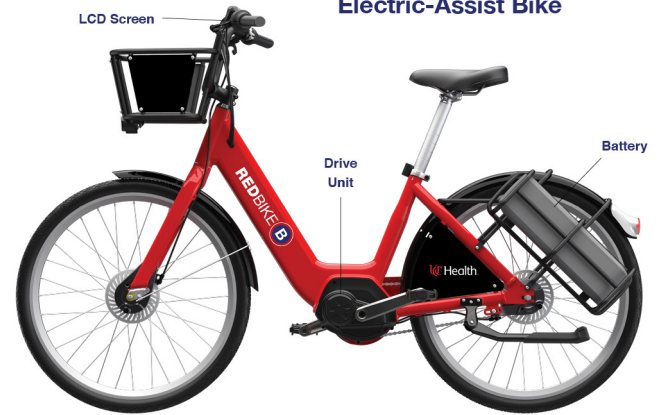


### Tap **Buy a Pass.**

Use a credit card to complete your transaction for a day pass.

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## Electric-Assist Bike



Adjust your seat to a comfortable height. Unclasp the lock, slide the seat to the height you'd like, then tightly clasp the lock back into place.



View the battery charge level on your bike.

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- Covington**
- 50 West 3rd & Bakewell
  - 51 Rivercenter & NKY Convention Center
  - 52 Roebling Point
  - 53 Gateway College & Library
  - 54 Duveneck Square
  - 55 Mainstrasse
- Newport & Bellevue**
- 56 Scholar House
  - 57 Newport on the Levee West
  - 58 Newport on the Levee East
  - 59 East Row Historic District
  - 60 Monmouth
  - 61 Newport City Hall
  - 62 Campbell County Public Library
  - 63 Port Bellevue
  - 64 Fairfield & Ward
- Parks**
- 65 Smale Riverfront Park
  - 66 Smale Riverfront Park East
  - 67 Sawyer Point
  - 68 Friendship Park
  - 69 Eden Park
  - 70 Lunken Airport Trail

- Uptown**
- 29 Howell & Clifton
  - 30 Clifton Library & Burnet Woods
  - 31 Zoo
  - 32 Kingsgate
  - 33 UC Health
  - 34 Short Vine & Daniels
  - 35 Short Vine & Cory
  - 36 Calhoun & Dennis
  - 37 McMillan & W Clifton
  - 38 Clifton at Stratford Heights
- Central Pkwy Corridor**
- 39 Hoffner Park
  - 40 Cincy State
  - 41 CityLink Center
- West Side**
- 42 Lower Price Hill
  - 43 Ezzard Charles
  - 44 Messer at W. Court
  - 45 Shelterhouse
- Walnut Hills**
- 46 Eden Park Dr & Gilbert
  - 47 Concord & McMillan
  - 48 Peebles' Corner
  - 49 McMillan & Victory Pkwy

- Downtown**
- 1 City Hall
  - 2 Public Library
  - 3 Walnut & Court
  - 4 7th & Race
  - 5 Aronoff Center
  - 6 8th & Broadway
  - 7 Convention Center
  - 8 Fountain Square
  - 9 P&G
  - 10 4th & Vine
  - 11 3rd & Plum
  - 12 GE at the Banks
  - 13 Freedom Center
  - 14 Ball Park
  - 15 Red Bike HQ
- Over-the-Rhine**
- 16 Elm & Henry
  - 17 Findlay Market
  - 18 Grant Park
  - 19 Washington Park
  - 20 YMCA
  - 21 15th & Vine
  - 22 12th & Vine
  - 23 Main & Orchard
  - 24 Main & Central Pkwy
  - 25 Prospect Hill
  - 26 Ziegler
  - 27 Pendleton
  - 28 Casino



**Where to ride? Check out Community Bike Routes.**

In partnership with Queen City Bike, Red Bike has put together a collection of 44 fun and safe urban bike routes for the public to enjoy. Each route provides metrics of difficulty in terms of navigation, hills, and general traffic stresses.



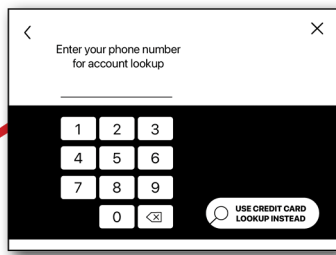
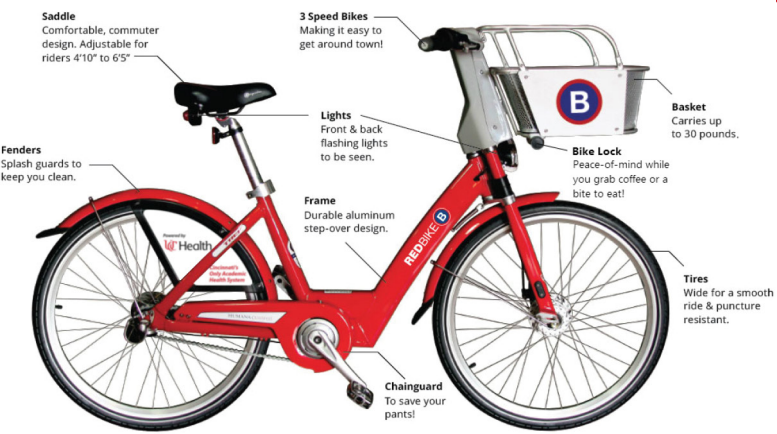
**Find a Station**

There are 70+ Red Bike stations across the Cincy region. Unfold this page to view the full map.

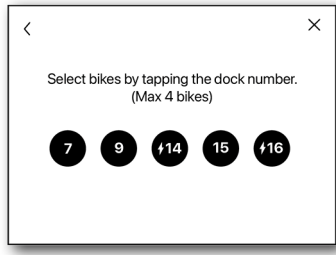
## Get to Know Your Bike

Before you hop on, take a moment to familiarize yourself with your new ride. Red Bikes operate like regular bicycles, though there are a few things to note.

### Classic Bike



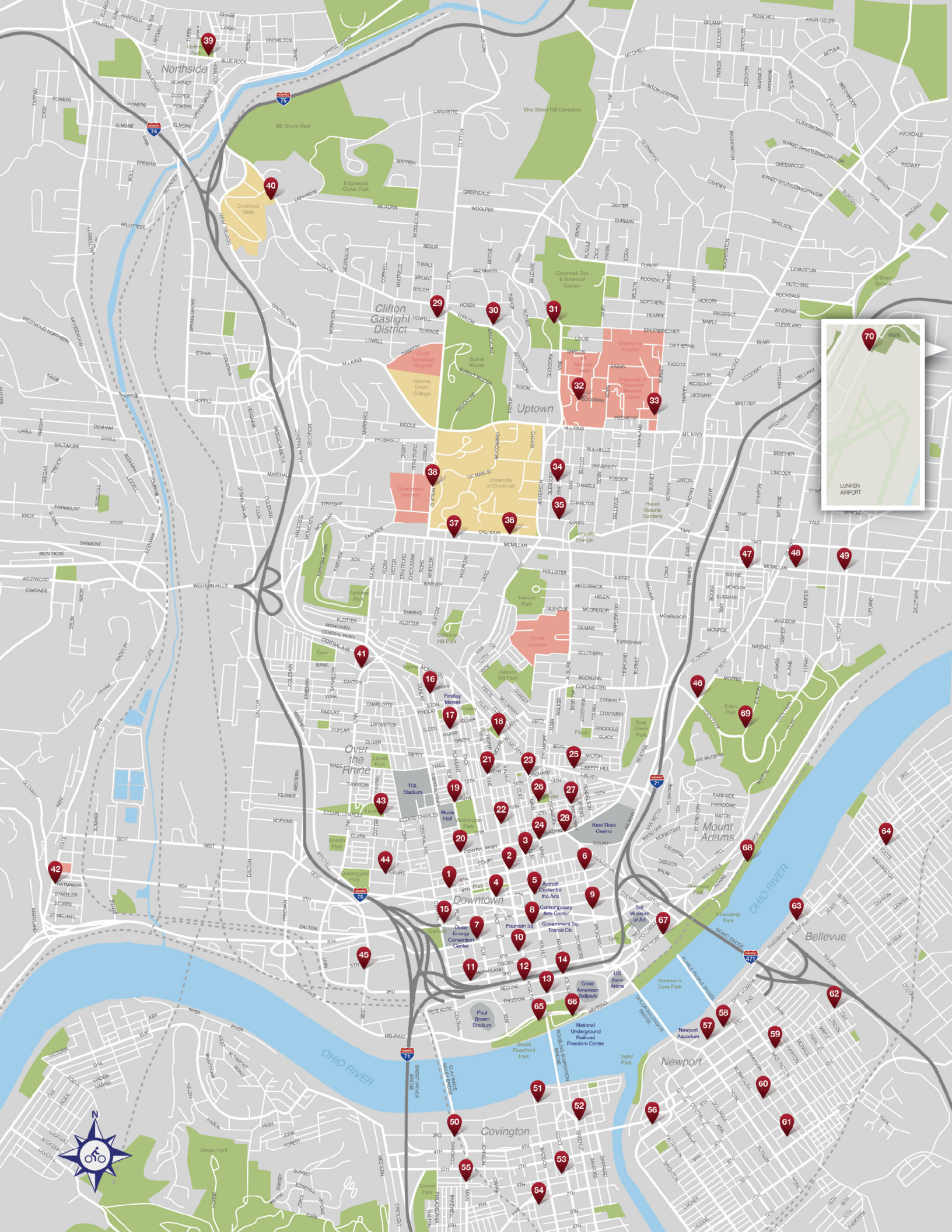
If you have a pass, you can search for your Red Bike account with a phone number or credit card number.



Select the dock number of the bike you wish to ride.



Pull your bike from the dock and enjoy your ride!



Northside

Clifton Gaslight District

Uptown

Over the Rhine

Downtown

Mount Adams

Bellevue

Newport

Covington

